

Processing Member Concerns Policy

Approved by the GSPOA Board of Directors:

Policy:

Upon receipt of a Notice of Concern or a letter of concern:

1. A letter will be sent to both parties stating that the Board of Directors has received the concern, will review the issues raised and that the concern will be handled within 30 days.
2. When a meeting of the Board will not occur in that 30-day period, email discussion and subsequent vote among the Board of Directors will occur to determine the appropriate action.

Basis of Policy:

Purpose of the Policy: